

# **CRAIG K. TYRAN**

College of Business and Economics  
Western Washington University  
Bellingham, WA 98225-9077

Office: 360-650-2207    craig.tyran@wwu.edu    Fax: 360-650-4844

Updated: July 2013

## **EDUCATION**

- Ph.D.**      **University of Arizona**, Tucson, AZ, 1993  
Major: Management Information Systems.
- M.B.A.**      **University of California, Los Angeles**, Anderson School of Management, 1988  
Concentration: Management Information Systems.
- M.S.**      **Stanford University**, Stanford, CA, 1983  
Major: Petroleum Engineering.
- B.S.**      **Stanford University**, Stanford, CA, 1982  
Major: Petroleum Engineering. Graduated with distinction.

## **ACADEMIC & PROFESSIONAL EXPERIENCE**

- Department Chairperson, Department of Decision Sciences, College of Business and Economics, Western Washington University, Bellingham, WA (2012-present)
- Associate Dean and Director of the Center for Innovative Education/Center for Excellence in Management Education, College of Business and Economics, Western Washington University, Bellingham, WA (2009-13)
- Professor, Department of Decision Sciences, College of Business and Economics, Western Washington University, Bellingham, WA (2008-present)
- Associate Professor, Department of Decision Sciences, College of Business and Economics, Western Washington University, Bellingham, WA (2001-08)
- Assistant Professor, Department of Accounting, Finance, and Information Management, College of Business, Oregon State University, Corvallis, OR (1997-2001)
- Assistant Professor, Department of Management and Systems, College of Business and Economics, Washington State University, Pullman, WA (1993-97)
- Research Associate and Instructor, College of Business and Economics, University of Arizona, Tucson, AZ (1988-93)
- Computer Laboratory Instructor and Assistant, University of California, Los Angeles, Anderson School of Management (1987-88)
- Senior Project Engineer, Exxon Company, USA, Thousand Oaks, CA (1985-86)
- Project Engineer, Exxon Company, USA, Thousand Oaks, CA (1983-85)
- Engineering Intern, Exxon Company, USA, Century City, CA (1982)
- Engineering Intern, Union Oil Company, Brawley, CA (1981)

## **HONORS AND AWARDS**

College of Business and Economics Dennis R. Murphy Faculty Research Award, College of Business and Economics, Western Washington University (2012)

College of Business and Economics Distinguished Teaching Fellowship Award, College of Business and Economics, Western Washington University (2007-2010)

MBA Professor of the Year (2-year program), College of Business and Economics, Western Washington University (2007-08)

Allette and Cayden Franklin Excellence in Teaching Award, College of Business and Economics, Western Washington University (2004)

Nominee, WWU Excellence in Teaching Award, Western Washington University (2003, 2007)

Business Advisory Council Award for Service for Outstanding Service to the College of Business, Oregon State University (2000-01)

Byron L. Newton Excellence in Teaching Award for Outstanding Teacher in the College of Business, Oregon State University (1998-99)

MBA Professor of the Year, College of Business and Economics, Washington State University (1995-96)

Dean's Teaching Distinction List for Outstanding Teaching, College of Business and Public Administration, University of Arizona (1991-92)

Graduate Academic Scholarship and Graduate Registration Scholarship, University of Arizona (1988-93)

AACSB National Doctoral Fellowship in Business and Management (1988-89)

IS Associates Award for Outstanding MIS Graduate Student, Anderson School of Management, UCLA (1988)

Fred E. Case Fellowship, Anderson School of Management, UCLA (1987-88)

N.L. Industries Fellowship, Stanford University (1982-83)

Graduated with distinction, Stanford University (1982)

Honor Societies: Beta Gamma Sigma (Business, Inducted in 1988), Sigma Gamma Epsilon (Earth Sciences, Inducted in 1982)

## **GRANTS**

Summer Teaching Grant, College of Business and Economics, Western Washington University (2003, 2005, 2006). Amount of each grant was \$5,000.

Summer Research Grant, College of Business and Economics, Western Washington University (2002, 2004, 2007). Amount of each grant was \$5,000.

MBA Program Development Grant, College of Business, Oregon State University (2001). Amount of grant was \$5,000.

Summer Research Grant, College of Business, Oregon State University (1999, 2000). Amount of each grant was \$5,000.

Faculty Development Grant, College of Business, Oregon State University (1997-98). Amount of grant was \$2,500.

Software Research Grant, Ventana Corporation, Tucson, AZ (1997). Value of grant was \$23,700.

Virtual WSU Grant, Office of Provost, Washington State University (1995-96). Amount of grant was \$10,000.

Software Research Grant, Ventana Corporation, Tucson, AZ (1995). Value of grant was \$28,000.

## RESEARCH

### Peer-Reviewed Journal Articles, Book Chapters, and Encyclopedia Chapters

#### **Discipline-based Scholarship**

- Springer, M., Tyran, C.K., & Ross, S. C. "Assessing the Quality of a Decision Support E-Service," International Journal of E-Business Research, 9(2), 2013, 61-80.
- Springer, M., Tyran, C.K., & Ross, S. C. "Measuring the Quality of E-Business Services," Chapter in Encyclopedia of E-Business Development and Management in the Digital Economy (Lee, I., editor), IGI Global: Hershey, PA, 125-134, 2010.
- Tyran, K., & Tyran, C. K. "The Role of Leadership in Virtual Teams," Chapter in Encyclopedia of E-Collaboration (Kock, N., editor), Idea Group: Hershey, PA, 2008.
- Tyran, K.L., Tyran, C.K., & Shepherd, M. "Exploring the Leader's Role in Virtual Teams." Book chapter in Virtual Teams That Work: Creating Conditions for Effective Teamwork (Cohen, S. and Gibson, C., editors), Jossey-Bass: San Francisco, CA, 2003, 183-195.
- Tyran, C. K. & George, J., "Augmenting Software Inspection Meetings with Group Support Technology," Communications of the ACM, 45(9), 2002, 87-92.
- Dennis, A.R., Tyran, C.K., Vogel, D.R., & Nunamaker, J.F., "An Evaluation of Group Support Systems for Strategic Planning," Journal of Management Information Systems, 14(1), 1997, 155-184.
- Tyran, C.K. & George, J.F. "Expert Systems Implementation and Impacts: A Managerial Perspective," Journal of Information Technology Management, 5(1), 1994, 27-36.
- George, J.F. & Tyran, C.K. "Expert Systems and Organizations: Predictions and Evidence," Accounting, Management, and Information Technologies, 3(3), 1993, 173-189.
- Tyran, C.K. & George, J.F. "The Implementation of Expert Systems: A Survey of Successful Implementations," Data Base, 24(1), 1993, 5-15.
- Tyran, C.K., Dennis, A.R., Vogel, D.R., & Nunamaker, J.F. "The Application of Electronic Meeting Technology to Support Strategic Management," MIS Quarterly, 16(3), 1992, 313-334.

#### **Scholarship Related to Teaching and Education**

- Tyran, C. K. "Designing the Spreadsheet-Based Decision Support Systems Course: An Application of Bloom's Taxonomy," Journal of Business Research, 63(2), 207-216, 2010.
- Ross, S. C., Tyran, C. K., & Auer, D. J. "Up in Smoke: Rebuilding after an IT Disaster." Book chapter in Information Security and Ethics: Concepts, Methodologies, Tools, and Applications (Nemati, H., editor), Information Science Reference: Hershey, PA, 2008, 3659-3675. (Note: Chapter previously appeared as an article in the Journal of Cases on Information Technology, 7(2), 2005.)
- Tyran, C. K. "A Software Inspection Exercise for the Systems Analysis and Design Course," Journal of Information Systems Education, 17(3), 2006, 341-350.
- Tyran, C.K., Sandvig, J.C., & Ross, S.C. "Assessing MIS Program Admission Criteria," Journal of Informatics Education Research, 8(2), 2006, 21-51.
- Ross, S.C., Burton, B.K., & Tyran, C.K. "Make, Source, or Buy: The Decision to Acquire a New Reporting System," Journal of Cases on Information Technology, 8(3), 2006 55-70.
- Sandvig, J.C., Tyran, C.K., & Ross, S.C. "Determinants of Graduating MIS Student Starting Salary in Boom and Bust Job Markets," Communications of the Association for Information Systems, 16 (October), 2005, 604-624.

- Tyran, C.K., Ross, S., & McClain, L. "Educational Software for a Personal Productivity Software Course: Use and Effectiveness," Journal of Informatics Education Research, 7(1), 2005, 75-106.
- Ross, S., Tyran, C.K., Auer, D., Junell, J., & Williams, T. "Up in Smoke: Rebuilding after an IT Disaster," Journal of Cases on Information Technology, 7(2), 2005, 30-48.
- Tyran, C.K. "Supporting Case Method Discussions with Groupware: Opportunities and Pitfalls," Journal on Excellence in College Teaching, 13(2/3), 2003, 67-86.
- Coakley, J. & Tyran, C.K. "A Stage Model For Academic-Corporate Partnerships: Using an Advisory Council to Build Bridges between an Academic IS Program and the Business Community." Book chapter in Managing IT/Community Partnerships in the 21st Century (Lazar, J., editor), Idea Group: Hershey, PA, 2002, 133-156.
- Tyran, C.K. & Shepherd, M., "Electronic Meeting Room Technology in the Classroom: A Review and Assessment of the Research," Information Technology and Management 2(4), 2001, 395-418.
- Tyran, C.K. & Coakley, J. "The E-commerce Course Project: Creating Educational Linkages with the Value Chain," Journal of Informatics Education Research, 2(2), 2000, 59-70.

### **Peer-Reviewed Conference Proceedings and Presentations**

#### **Disciplined-based Scholarship**

- Tyran, C.K., Bajwa, D.S., Raja, V.T., & Tyran, K.L. "The impact of relational and task-oriented leaders on virtual team performance," Group Decision and Negotiation Conference (Delft, Netherlands), 2010.
- Tyran, C.K., Bajwa, D.S., Raja, V.T., & Tyran, K.L. "Using a Function-Centric Approach to Investigate the Adoption and Use of Information Technology in Virtual Teams," Group Decision and Negotiation Conference (Toronto, Ontario), 2009.
- Tyran, C. K., & Ross, S. C. "User Assessment of an Advisory Service System: Use of the E-S-Qual Instrument," Issues in Information Systems, Proceedings of Annual Conference of International Association of Computer Information Systems (Vancouver, BC), 8(2), 2007, 26-31.
- Tyran, K., Tyran, C. K., & Shepherd, M. "Trust and Leadership in Virtual Teams," Managing Worldwide Operations and Communications with Information Technology, Proceedings of the International Conference of the Information Resources Management Association (Vancouver, BC), 2007, 1319-1320.
- Tyran, C. K., & Ross, S. C. "Service Quality Expectations and Perceptions: Use of the SERVQUAL Instrument for Requirements Analysis," Issues in Information Systems, Proceedings of Annual Conference of International Association of Computer Information Systems (Reno, NV), 7(1), 2006, 357-362.
- Tyran, K.L., Tyran, C.K. & Shepherd, M. "Using Team Leadership to Build Trust in Global Virtual Teams." Presentation at Western Academy of Management Conference (Santa Fe, NM), 2002.
- Tyran, K.L., Tyran, C.K., & Shepherd, M. "Exploring the Leader's Role in Virtual Teams." Presentation at Conference on Creating Conditions for Effective Virtual Teams (Los Angeles, CA), April 2001.
- Tyran, C.K., "Groupware Support for Software Inspections: The Impact of Group Interaction and Interface on Performance," Proceedings of Americas Conference on Information Systems (Long Beach, CA), 2000, 439-441.

- Tyran, C.K., Shepherd, M., & Lewis, K. "Leadership in Virtual Teams: An Exploratory Study," Proceedings of Americas Conference on Information Systems (Long Beach, CA), 2000, 629-631.
- Tyran, C.K. "The Software Inspection: The Task and Mechanisms for Group Support," Presentation at Northwest Group Support Systems Conference (Moscow, ID), 1995.
- Tyran, C.K., George, J.F., & Nunamaker, J.F. "Group Support for Technical Review Teams: An Exploratory Investigation," Proceedings of the Twenty Sixth Hawaii International Conference on System Sciences, 1993, 102-111.
- Dennis, A.R., Tyran, C.K., Vogel, D.R., & Nunamaker, J.F. "An Evaluation of Information Technology to Support Strategic Management," Proceedings of the Eleventh International Conference on Information Systems (New York, NY), 1990, 37-52.
- Marsden, S.S. & Tyran, C.K. "The Streaming Potential Generated by Flow of Wet Steam in Capillary Tubes," Proceedings of the Eleventh Workshop on Geothermal Reservoir Engineering (Stanford, CA), 1986.
- Tyran, C.K. & Marsden, S.S. "The Streaming Potential of Steam," Proceedings of the International Symposium of the Geothermal Resources Council (Kona, HI), 1985.
- Kapteyn, R.A., Kubow, K.E., O'Conner, A.J., Shockley, J.W., Sweet, M., & Tyran, C.K. "Determination of Ethylene Produced by Pea Seedlings under Near-Zero Gravity Conditions – Preliminary Studies," Proceedings of the Twenty-Sixth Annual Conference on the Space Shuttle: Dawn of an Era, 1979, 481-485.

### **Scholarship Related to Teaching and Education**

- Springer, M.C. & Tyran, C.K. "Learning and Team Attributes in an Enterprise Systems Simulation," Proceedings of the Eighteenth Americas Conference on Information Systems (Seattle, WA), 2012.
- Springer, M.C. & Tyran, C. K. "Maximizing the Benefits of an Enterprise Systems Simulation," Decision Sciences Institute National Conference (San Francisco), 2012.
- Tyran, C.K., Raja, V., & Tyran, K. "Using Wikis to Support Virtual Teams in Education: The Effect of Instructor Leadership Style," Proceedings of International Conference on Informatics Education Research (Phoenix, AZ), 2009.
- Tyran, C.K. "Reconnecting with MIS Alumni," Proceedings of International Conference on Informatics Education Research (Milwaukee, WI), 2006, 435-455.
- Tyran, C.K., & Ross, S.C. "Academic Advising Services for IS Students: What are Student Expectations and What Support Can Technology Provide?" Proceedings of International Conference on Informatics Education Research (Las Vegas, NV), 2005, 353-365.
- Ross, S.C., Tyran, C.K., Tyran, K., Roehl, T.W., & Sands, J.K. "Connecting Students and Faculty to Businesses: The PIPES Project," Issues in Information Systems, Proceedings of Annual Conference of International Association of Computer Information Systems, 6(1), 2005, 80-86.
- Sandvig, C., Tyran, C.K., & Ross, S. "Predictors of Starting Salaries for MIS Graduates -- An Exploratory Study." Proceedings of Decision Sciences Institute National Conference, 2004, 4331-4336.
- Ross, S., Tyran, C.K., & Sandvig, C. "Specialty Course Offerings in IS Education: Is there a Fast "Track" for Job Placement Success?" Issues in Information Systems, Proceedings of Annual Conference of International Association of Computer Information Systems, 5(2), 2004, 680-686.

- Tyran, C.K., Ross, S., & McClain, L. "The Use and Impacts of Educational Software: An Exploratory Study." Proceedings of International Conference on Informatics Education Research (Seattle, WA), 2003, 157-168. (Manuscript was selected as a "Best Paper Finalist" for conference.)
- Tyran, C.K. "Learning to Develop Decision Support Systems by Doing: Course Development and Assessment." Proceedings of International Conference on Informatics Education Research (Seattle, WA), 2003, 20-30.
- Coakley, J. & Tyran, C.K. "A Framework for Controlling Cheating in IS Education." Proceedings of International Conference on Informatics Education Research (New Orleans, LA), 2001, 236-243.
- Coakley, J. & Tyran, C.K. "Can E-Cheating be Prevented?: An Approach to Detect Plagiarism in Computer Skills Courses." Proceedings of Americas Conference on Information Systems (Boston, MA), 2001, 1239-1243
- Coakley, J. & Tyran, C.K., "Computer Skills Training: Using Technology to Support Customized Delivery of Instruction," Proceedings of International Conference on Informatics Education Research (Charlotte, NC), 1999.
- Tyran, C.K. & Shepherd, M., "Collaborative Technology in the Classroom: A Research Framework," Proceedings of Americas Conference on Information Systems (Milwaukee, WI), 1999, 157-159.
- Coakley, J. & Tyran, C.K., "Computer Skills and Student Learning," Proceedings of Americas Conference on Information Systems (Milwaukee, WI), 1999, 957-959.
- Tyran, C.K. & Shepherd, M., "GSS and Learning Research: A Review and Assessment of the Early Studies," Proceedings of the Thirty-First Hawaii International Conference on System Sciences, 1998, 470-479.
- Tyran, C.K., "GSS to Support Classroom Discussion: Opportunities and Pitfalls," Proceedings of Hawaii International Conference on System Sciences, 1997, 620-629.

### **Non-Refereed Conference Proceedings and Presentations**

#### **Disciplined-based Scholarship**

- Springer, M., Tyran, C.K., & Ross, S.C. "Assessing E-Service Quality for a Pure Service Website," Decision Sciences Institute National Conference (Baltimore, MD), 2008.

#### **Scholarship Related to Teaching and Education**

- Springer, M. & Tyran, C.K. "Maximizing the Benefits of an Enterprise Systems Simulation," Decision Sciences Institute National Conference (San Francisco, CA), 2012.
- Tyran, C. K. "Educational Software for Computer Skills Learning: Future Opportunities and Directions." Presentation at the Shaping the Future of Information Technology Conference (Tucson, AZ), 2004.
- Tyran, C.K., Tyran, K.L., & Shepherd, M. "Virtual Teams for Distance Learning: Does Leadership Matter?" Presentation at the Group Decision and Negotiation Conference, CORS Annual Meeting (Banff, Alberta), 2004.
- Sullivan, D.R. & Tyran, C.K., "Using Technology in Instruction," Presentation at INFORMS National Meeting (Seattle, WA), 1998.

## **INVITED PRESENTATIONS AND PANELS**

### **Western Washington University:**

“Striving Toward Award-Winning Education: A Panel Discussion with Recent CBE Franklin Teaching Award Recipients,” with Y. Durham, T. Roehl, & W. Wilhelm. Sponsoring organization: Center for Excellence in Management Education, 2009.

"CBE Teaching Scholarship Day Panel: Teaching from the Heart," with Z. Hutton, S. Mottner, & S. Senge. Sponsoring organization: Center for Excellence in Management Education, 2008.

“CBE Teaching Scholarship Day Presentation: Using Technology to Engage Business Students in Information Systems Education." Sponsoring organization: Center for Excellence in Management Education, 2007.

"Academic Advising Services: What Do Students Want and How Can Technology Help?" with S. Ross. Sponsoring organization: Center for Excellence in Management Education, 2005.

"Collecting & Sharing Information about External Relationships: Opportunities and Concerns," with K. Tyran. Presentation at CBE Annual Faculty Retreat, 2004.

"Field-Based Learning Projects: Supporting Linkages among Faculty, Organizations, and Students," with T. Roehl, J. Sands, & K. Tyran. Sponsoring organization: Center for Excellence in Management Education, 2004.

## **TEACHING – COURSES TAUGHT**

### **Western Washington University:**

Principles of Information Systems (Business Core Course)

Systems Analysis and Design (MIS Core Course and Business Elective Course)

Management Support Systems (MIS Elective Course)

Management Information Systems (MBA Core Course)

Information Systems for Management Decision Making (MBA Elective Course)

### **Oregon State University:**

Management Information Systems (Business Core Course)

Introduction to Information Management & Database (MIS Core Course)

Business Systems Analysis and Design & Programming (MIS Core Course)

### **Washington State University:**

Business Information Systems (Business Core Course)

Introduction to Management Information Systems (MIS Core Course)

Information Systems Management (MBA Core Course)

### **University of Arizona:**

Systems Analysis and Design (MIS Core Course)

## **SERVICE ACTIVITIES**

### **Service to Profession**

- Program Chair, 2012 AIS SIGED International Conference on Informatics Education and Research, St. Louis, MO (2012)
- Board of Directors, Association for Information Systems - Special Interest Group for Education (AIS SIGED: IAIM) (2006-2011)
- Program Chair, 2011 AIS SIGED International Conference on Informatics Education and Research, Shanghai, China (2011)
- Program Chair, 2010 AIS SIGED International Conference on Informatics Education and Research, St. Louis, MO (2010)
- Associate Editor, Communications of the Association for Information Systems (2006-2010)
- Program Chair, 2009 AIS SIGED International Conference on Informatics Education and Research, Phoenix, AZ (2009)
- Associate Editor, 2009 International Conference on Information Systems, Phoenix, AZ (2009)
- Program Chair, 2008 AIS SIGED International Conference on Informatics Education and Research, Paris, France (2008)
- External Reviewer, Promotion and Tenure Applicant (Oregon State University) (2006)
- Reviewer, IS Exam Assessment, Center for Computing Education Research (2004-2005)
- Member, IS 2002 National Curriculum Model Development and Assessment Team (2003)
- Officer, Consortium Arrangements, International Conference on Information Systems (2003)
- Program Committee, International Conference on Information Systems (1999)
- Session Chair, International Conference on Information Systems (1999)
- Session Chair, International Academy for Information Management Conference (1999, 2001, 2003, 2006)
- Tutorial Session Chair, INFORMS National Meeting, Seattle, WA (1998)
- Program Committee, Group'97 Conference, Phoenix, AZ (1997)
- Reviewer, Journals and Books (Various years from 1993-present)
- Communications of the ACM
  - Communications of the AIS
  - Data Base
  - Decision Support Systems
  - Encyclopedia of E-Collaboration
  - Group Decision and Negotiation
  - Informatica
  - Information Systems Research
  - Journal of Business Research
  - Journal of Informatics Education Research
  - Journal of Information Systems Education
  - Journal of Information Technology Management
  - Journal of Management Education
  - Journal of Management Information Systems
  - MIS Quarterly
- Reviewer, Conferences (Various years from 1993-present)
- AIS Americas Conference on Information Systems
  - Conference on Information Technology in Tertiary Education



- Global Information Technology Management Conference
- Hawaii International Conference on System Sciences
- International Conference on Informatics Education Research
- International Conference on Information Systems

### **Service to Community**

Membership Committee, Bellingham Theatre Guild, Bellingham, WA (2012-present)  
Trustee, Board of Directors, Bellingham Theatre Guild, Bellingham, WA (2008-2012)

### **Western Washington University (2001-present)**

#### **Service to College and University**

Member, College Policy Council, College of Business and Economics (2006-present)  
Coordinator, Industry Advisory Board, Center for Excellence in Management Education (2009-present)  
Chair, Faculty Advisory Board, Center for Excellence in Management Education (2009-present)  
Chair, College Working Group on Evaluation of BA Major (2011-2012)  
Member, College Task Force on Revenue Enhancement and Cost Reduction (2010)  
Chair, Selection Committee, Allette and Cayden Franklin Excellence in Teaching Award, Center for Excellence in Management Education (2009-present)  
Chair, Selection Committee, CBE Distinguished Teaching Fellow Award, Center for Excellence in Management Education (2008-09)  
Member, Faculty Advisory Committee, Center for Excellence in Management Education (2007-2009)  
Member, Selection Committee, CBE Distinguished Teaching Fellow Award, Center for Excellence in Management Education (2007-08)  
Member, Selection Committee, Allette and Cayden Franklin Excellence in Teaching Award, Center for Excellence in Management Education (2005-2008)  
Member, Teaching Seminar Committee, Center for Excellence in Management Education (2007-08)  
Task Force Member, Center for Excellence in Management Education Partners in Professional Education System Database Project (2003-06)  
Member, Curriculum Committee, College of Business and Economics (2006)  
Facilitator, Student “Conversation Hour” events with Industry Professionals (2006- present)  
Member, College of Business and Economics Library Committee (2002-2004)  
Faculty Mentor, Western Washington University Scholars Academy (2002-2003)

#### **Service to Department**

Manager, WWU MIS Alumni LinkedIn Group (2011-present)  
Faculty Advisor, MIS Association student club (2004-08)  
Coordinator, IS 2002 Curriculum Assessment (2003-05)  
Coordinator, MIS Alumni Outreach Project, MIS Program (2006-07)  
Member, Tenure Advisory Committee for departmental faculty member (2006-08)  
Member, Planning and Assessment Committee for “Principles of MIS” course (2002-2010)  
Faculty member, MIS Industry Advisory Board for MIS program at WWU (2001-2007)  
Academic Advising, MIS Students (2002-present)

## **Oregon State University (1997-2001)**

### **Service to College and University**

Member, Research and Scholarship Committee (2001)

Member, MBA Program Redesign Committee (1999-2000)

Member, Strategic Computing Committee (1997-2000)

Web page master, College of Business E-Commerce WWW site (2000-2001)

Faculty Instructor, Kaleidoscope Learning Program (2000)

Coordinator, Electronic Meeting Room Facility (1997-2001)

### **Service to Department**

Faculty Advisor, MIS Student Club (1998-2001)

IS Alumni Development Program (1999-2001)

Faculty Member, IS Industry Advisory Council for MIS program at OSU (1997-2001)

Faculty Co-chair, IS Scholarship Committee (1998-2001)

Faculty Co-chair, Annual IS Career Night (1998-2001)

Faculty Co-chair, Semi-annual IS Graduation Night events (1998-2001)

Faculty Representative, Interview Team for Multiple Engineering Cooperative Program (2000)

Co-chair, Organizing Committee, Symposium for the Society of Information Management:  
Portland, OR (1998)

Faculty Liaison to industry recruiters (1997-2001)

Faculty Recruiting:

- Search Committee, Tenure track MIS position (2000-01)
- Search Committee, Visiting MIS position (2000)
- Search Committee, Adjunct MIS position (1999)
- Search Committee, Tenure track MIS position (1999)
- Search Committee, Tenure track MIS position (1998-99)
- Search Committee, Tenure track MIS position (1998)
- Search Committee, Visiting MIS position (1997-98)

Facilitator, Electronic Meeting Room Strategic Planning Sessions, AACSB Accreditation (1998)

## **Washington State University (1993-1997)**

### **Service to College and University**

Co-Leader, Task Force, Information Technology Planning Committee (1996)

MIS Instructor, Executive Education, Certificate in International Business Program (1996)

Group Leader, College of Business/Extended University Services Subgroup for Virtual Education  
Task Force at WSU (1995-96)

Coordinator and Designer, Electronic Meeting Room Facility (1995-97)

Member, Task Force, Electronic Meeting Room Facility (1994-95)

Chair, Software Course Development Committee (1994-95)

Member, Computer User Committee (1994-95)

Member, Task Force, Mid-range Computer Procurement (1994-95)

Member, Search Committee, MIS/Engineering Management position, WSU-Vancouver (1994)

Reviewer, WSU Virtual Education Project Proposals (1996)

Member, WSU Steering Committee for Virtual Education Task Force (1995-96)

Member, WSU Provost's Committee for Virtual Education (1995)

**Service to Department**

Faculty Member, MIS Industry Advisory Council for MIS program at WSU (1993-1997)

MIS Area Curriculum Committee (1993-97)

MIS Faculty Liaison with Industry Recruiters, Student Career Placement (1993-97)

Student Advising (1994-97)

Coordinator, MIS Scholarship Program (1994-97)

Co-advisor to MIS Club (1994-96)

Member, Human Subjects Committee (1996-97)

Departmental Curriculum Committee (1993-95)

Faculty Recruiting:

- Search Committee, Distinguished Professor in Information Technology (1995-96)
- Search Committee, MIS position at WSU-Pullman campus (1995-96)
- Search Committee (Chair), Adjunct MIS position (1995)
- Search Committee, Distinguished Professor in Information Technology (1994-95)
- Search Committee, MIS position at WSU-Tri Cities campus (1994-95)
- Search Committee, Adjunct MIS position (1994)